

### **Buxton with Lamas Parish Council**

Clerk: Mrs Laura Apps-Green 184 Holt Road, Horsford, Norfolk, NR10 3HQ Tel: 01603 319696 email: council@buxtonwithlamas.co.uk

## Buxton with Lamas Parish Council (BWLPC)

# General Data Protection Regulation Policy

Adopted first: July 2018 Reviewed/Amended: November 2023 To be reviewed every 3 years

#### Purpose of the policy and background to the General Data Protection Regulation

This policy explains to councillors, staff and the public about data protection. Personal data must be processed lawfully, fairly and transparently; collected for specified, explicit and legitimate purposes; be adequate, relevant and limited to what is necessary for processing; be accurate and kept up to date; be kept only for as long as is necessary for processing and be processed in a manner that ensures its security. This policy explains the duties and responsibilities of the council and it identifies the means by which the council will meet its obligations.

#### Identifying the roles and minimising risk

Date Protection legislation requires that everyone within the council must understand the implications and that roles and duties must be assigned. The Council is the data controller and the clerk is the data processor. It is the Clerk's duty to undertake an information audit and to manage the information collected by the council, the issuing of privacy statements, deal with requests and complaints raised and also arrange the safe disposal of information.

Date protection legislation requires continued care by everyone within the council, councillors and staff, in the sharing of information about individuals, whether as a hard copy or electronically. A breach of the regulations could result in the council facing a fine from the Information Commissioner's Office (ICO) for the breach itself and also to compensate the individual(s) who could be adversely affected. Therefore, the handling of information is seen as high / medium risk to the council (both financially and reputationally) and one which will be included in the risk assessment of the council. Such risk can be minimised by undertaking an information audit, issuing privacy statements, maintaining privacy impact assessments (an audit of potential data protection risks with new projects), minimising who holds data protected information and the council undertaking training in data protection awareness. The council agrees to treat all personal data as confidential and ensure that it is deleted as soon as possible after a meeting. The clerk will redact personal data where ever possible before sending on to councillors.

#### Data breaches

The Clerk will investigate data breaches. The Clerk will conduct this with the support of BWLPC Parish Councillors. Investigations will be undertaken within one month of the report of a breach. Procedures are in place to detect, report and investigate a personal data breach. The ICO will be advised of a breach (within 3 days) where it is likely to result in a risk to the rights and freedoms of individuals – if, for example, it could result in discrimination, damage to reputation, financial loss, loss of confidentiality, or any other significant economic or social disadvantage. Where a breach is likely to result in a high risk to the rights and freedoms of individuals, the Clerk will also have to notify those concerned directly. A data breach could take the form of verbal, written and electric communication.

It is unacceptable for non-authorised users to access IT using employees' log-in passwords or to use equipment while logged on. It is unacceptable for employees, volunteers and members and councillors to use IT in any way that may cause problems for the Council, for example the discussion of internal council matters on social media sites could result in reputational damage for the Council and to individuals.

#### **Privacy Notices**

Being transparent and providing accessible information to individuals about how the Council uses personal data is a key element of the date protection legislation. The most common way to provide this information is in a privacy statement. This statement informs individuals about what a council does with their personal information, how it will be circulated to and between councilors and their legal rights.

Privacy notices will be used from time to time when data is collected for specific purposes, e.g. allotment holders. The notice will contain the name and contact details of the data controller, the purpose for which the data is to be used and the length of time it will be retained., It will be written clearly and will advise the individual that they can, at any time, withdraw their agreement for the use of this data (if applicable). Issuing of a privacy notice will be detailed on the Information Audit kept by the council. The council will adopt a privacy notice to use, although some changes could be needed depending on the situation, for example where children are involved. Where consent is being relied on as the lawful basis for processing the data, privacy notices must contain a positive opt-in and be verifiable.

#### Information Audit

The Clerk will undertake an information audit which details the personal data held, where it came from, the purpose for holding that information and with whom the council will share that information. This will include information held electronically or as a hard copy. Information held could change from year to year with different activities, and so the information audit will be reviewed at least annually or when the council undertakes a new activity.

#### Individuals' Rights

- Data protection legislation gives individuals rights: the right to be informed
- the right of access
- the right to rectification
- the right to erasure
- the right to restrict processing
- right to data portability
- the right to object
- the right not to be subject to automated decision-making including profiling.

If a request is received to access or delete information, then the Clerk must respond to this request within a month. Ther Clerk has the delegated authority from the council to deal with such requests.

If a request is considered to be manifestly unfounded then the request could be refused or a charge may apply. The Council will be informed of such requests and will determine the charge.

#### Children

There is special protection for the personal data of a child. The age when a child can give their own consent is 13. If the council requires consent from young people under 13, the council must obtain a parent or guardian's consent in order to process the personal data lawfully. Consent forms for children age 13 plus, must be written in language that they will understand.

#### Summary

The main actions arising from this policy are:

- The Council must be registered with the ICO.
- A copy of this policy will be available on the Council's website.
- An information audit will be conducted and reviewed at least annually or when projects and services change.
- A privacy statement will be available on the council's website and reference to it will be made in all e-mails send from the council's email address
- Privacy notices will be issued where appropriate
- Data Protection will be included on the Council's Risk Management Policy.
- The Full Councill manages the process

All employees, volunteers and councillors are expected to comply with this policy at all times to protect privacy, confidentiality and the interests of the Council.